

**STAFF REPORT**

Subject: Executive Director’s Report  
 Presented by: Phil Moores, Executive Director

Service

ESTA continues to deliver services despite driver shortages. This is due to the commitment of employees to make sure ESTA honors our promise to take people where they want and need to go. We have employees working long shifts and weekends in a typically selfless manner. Many thanks to all of them!

Ridership

Ridership is continuing to trend upwards with December 2022 approaching 2019 numbers. For the year, numbers are still a little down, but I am hopeful we will achieve the pre-Covid totals again in a couple years.

<b>December Ridership Report</b>						
<b>Route</b>	<b>Pre-Covid 2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>Change Current vs. Last year</b>	<b>% Change Current vs Pre-Covid</b>
BEN	33.00	4.00	2.00	14.00	12	-58%
BISDAR	3,816.00	2,284.00	2,936.00	3,354.00	418	-12%
BPTCAR	24.00	5.00	12.00	28.00	16	17%
LANC	419.00	139.00	323.00	320.00	-3	-24%
LP/BIS	222.00	151.00	139.00	241.00	102	9%
LPDAR	417.00	415.00	390.00	381.00	-9	-9%
MAMFR	24,999.00	4,565.00	15,366.00	20,326.00	4,960	-19%
MDAR	183.00	88.00	148.00	233.00	85	27%
MMSA	105,606.00	26,001.00	88,698.00	92,360.00	3,662	-13%
MXP	630.00	178.00	369.00	502.00	133	-20%
NRIDER	404.00	78.00	192.00	308.00	116	-24%
OTR	1,806.00	0.00	1,597.00	1,890.00	293	5%
RENO	625.00	308.00	434.00	570.00	136	-9%
WLK	26.00	13.00	0.00	9.00	9	100%
<b>Total</b>	<b>139,210</b>	<b>34,229</b>	<b>110,606</b>	<b>120,536</b>	<b>9,930</b>	<b>-13%</b>

The chart below shows the ridership by month since pre-Covid. The blue line is 2019, and the yellow line is 2022. Things are looking up!

