

ANNUAL REPORT



2019



ESTA's Mission

....to provide excellent public transportation services in an entrepreneurial style within the Eastern Sierra Region. The Authority, through its leadership provides responsive and reliable services and is a regional platform for service planning and funding decisions.

WHO -

The Eastern Sierra Transit Authority (ESTA) is a Joint Powers Authority comprised of Inyo County, Mono County, the City of Bishop and the Town of Mammoth Lakes. The Authority was formed in 2006 to address growing public transit needs within the Eastern Sierra region.



WHERE –

Eastern Sierra Transit provides service throughout Inyo and Mono Counties and along a 400 linear mile area extending from Lancaster to Reno. The majority of ESTA's services are operated in the Bishop and Mammoth Lakes Areas.



WHAT -

ESTA provides a wide range of transit service including:

- **door-to-door dial-a-ride** service in Bishop, Mammoth Lakes, Lone Pine and the Antelope Valley
- **town-to-town routes** serving commuters and shoppers accessing work and commercial centers in Lone Pine, Independence, Bishop and Mammoth Lakes
- **local fixed route** service in Mammoth Lakes providing year-round service throughout the Town and to the many nearby recreational opportunities
- **intercity routes** known as the 395 Routes providing access to the national intercity transportation network (bus, rail, airline) in Reno and Lancaster.
- **lifeline service** in both Mono County (Bridgeport to Carson City, Benton to Bishop), and Inyo County (Tecopa/Shoshone to Pahrump).

HOW -

The Eastern Sierra Transit Authority is governed by an eight-member Board of Directors with two elected officials appointed from each of the four member entities.

BOARD OF DIRECTORS

Chair

Jeff Griffiths
District 2 Supervisor
Inyo County

Vice-Chair

Bob Gardner
District 3 Supervisor
Mono County

Cleland Hoff
City Council Member
Town of Mammoth Lakes

Jim Ellis
Mayor
City of Bishop

Bill Sauser
Mayor
Town of Mammoth Lakes

Jennifer Kreitz
District 1 Supervisor
Mono County

Dan Totheroh
District 1 Supervisor
Inyo County

Karen Schwartz
City Council Member
City of Bishop

The end of FY 2018/19 marked ESTA's 12th anniversary of service. The Authority began operations under the ESTA banner on July 1, 2007, meeting the diverse transit needs of the communities it serves.

2018/19 was a good year by almost all accounts. At long last, after a challenging recruitment, ESTA hired an Executive Director to replace the irreplaceable John Helm. Other key administrative staff were hired and ESTA was firing on all cylinders after a year of permanent staff vacancies. Our outstanding team of Bus Operators seems to always be short a few members and minor service cuts for FY2019/20 resulted. However, they always find a way to provide the service we have committed to deliver.

One metric that needs attention is the accident rate that rose 49% from 1.56 to 2.33 per 100,000 miles. The majority of these accidents were winter snow related. This will be a main focus of the Safety Committee next year. Record breaking snowfall meant a late start for Red Meadow in the Spring, yet ridership on ESTA's routes increased 4.5% from the previous year. Productivity, passenger trips per service hour, which is a measurement of ESTA's efficiency increased 4.3%. Farebox recovery, a measure of collected fares compared to operating expenses, increased 10.2%.

Our partners, The Town of Mammoth Lakes, Mammoth Mountain Ski Area, The City of Bishop, Mono and Inyo Local Transportation Commissions, and Mono and Inyo Counties deserve recognition in our success. And if it weren't for our wonderful passengers, we wouldn't be in business at all.

As we look ahead, ESTA is in a strong position to experience another great year. Mammoth Fleet Maintenance is planned for improvement and the new Bishop Administration Building is in the beginning phases. I look forward to a healthy, productive, and happy 2020 for the ESTA Family.

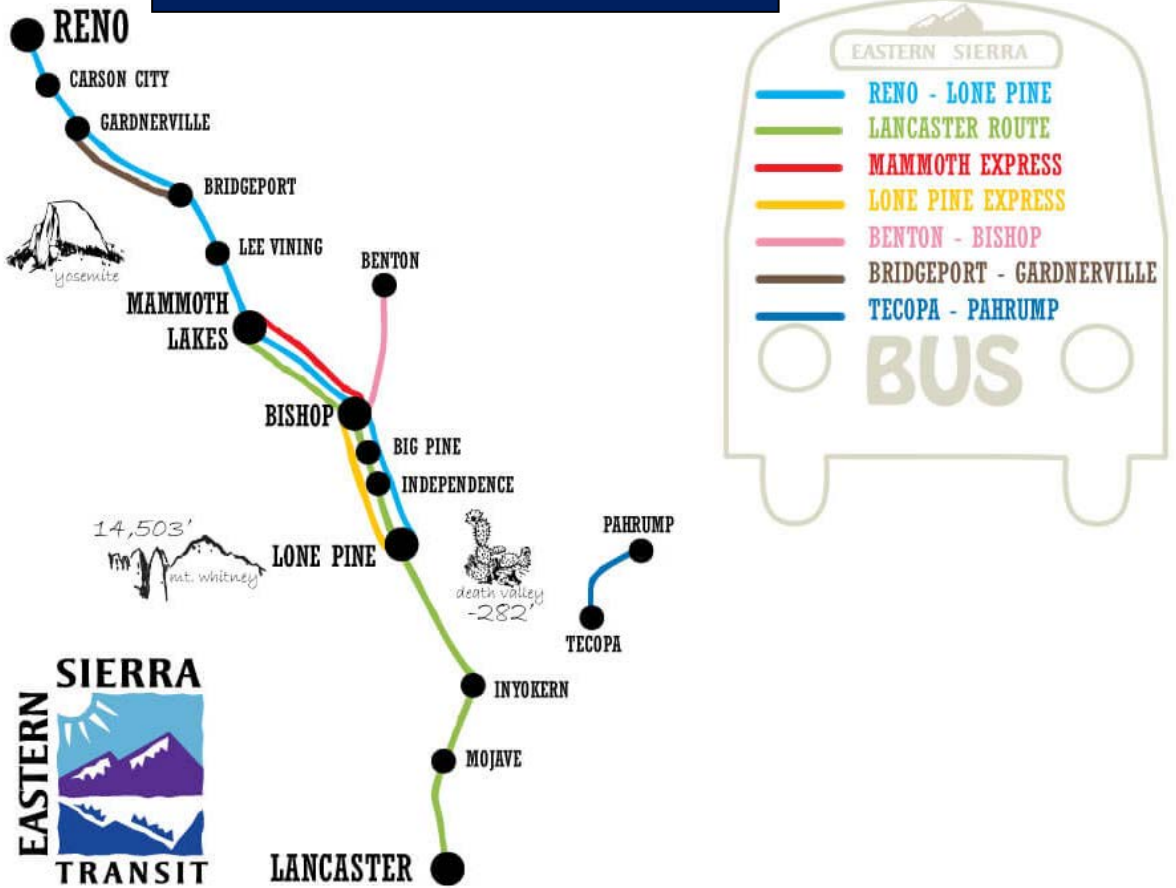
Sincerely,

Phil Moores

Executive Director



ESTA's Service Area



Reno - Lone Pine (Monday - Friday)

Mammoth - Lancaster (Monday - Friday)

Mammoth Express (Monday - Friday)

Lone Pine Express (Monday - Friday)

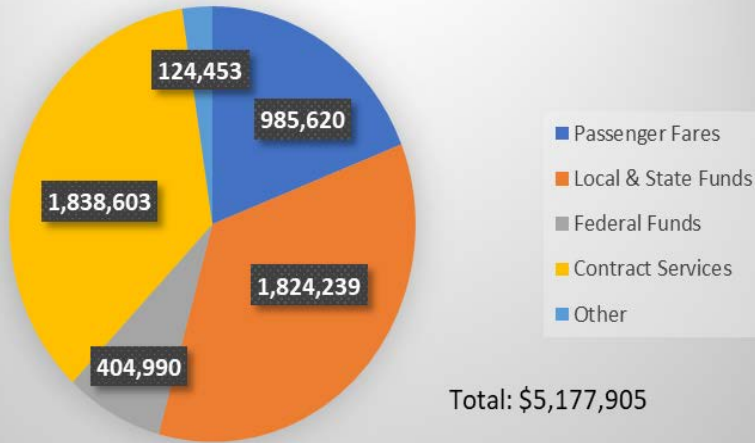
Benton - Bishop (Tuesday and Friday)

Bridgeport - Carson City (Wednesdays)

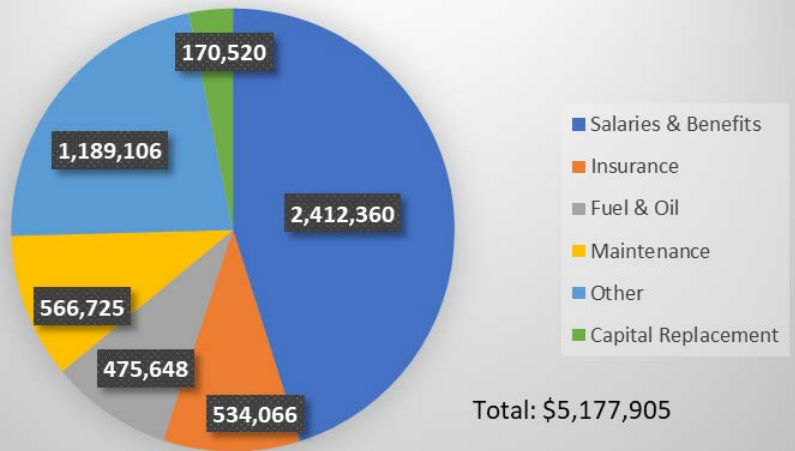
Tecopa - Pahrump (Two Wednesdays a Month)

FINANCIALS 2018/19

Revenues



Operating Expenses



BY THE NUMBERS

Fleet:

#	Description	Service
12	37-passenger buses	Reds Meadow and MMSA
15	20 - 33 passenger buses	395 Routes
9	Trolleys	Fixed Route (Mammoth Lakes)
21	15 – 18 passenger buses	Local Dial-a-Ride, Community Circulator
3	14-passenger vans	Ride Share
3	Minivans	Local Dial-a-Ride
63	TOTAL	

Personnel:

#	Description
4	Management
6	Administrative
70	Drivers
2	Utility

Operating Statistics:

	2017/18	2018/19	% Variance
Vehicle Service Hours	58,287	58,340	-0.1%
Service Miles	961,034	944,357	-1.7%
Passenger Trips	1,076,085	1,123,614	4.4%

Key Performance Indicators:

- 19.3 Passengers trips per hour (4.1% increase from 17/18)
- 45% Farebox recovery ratio (10% = state required minimum)
- \$2.72 Subsidy per passenger (-10% decrease from 17/18)
- 2.33 Preventable accidents per 100,000 miles (49% increase from 17/18)

KPI's			
Fiscal Year	18	19	Var
Farebox Recovery	41.08%	45.16%	9.93%
Subsidy per Passenger	\$2.85	\$2.72	-4.28%
Maintenance Cost per Mile	\$0.57	\$0.60	4.77%
Passengers per Hour	18.5	19.3	4.32%
Accidents per 100,000 Miles	1.56	2.33	49.26%
Cost per Hour	\$79.32	\$76.35	-3.75%

Real Time Arrival
Predictions

Get the App:



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